

Smart Gateway

SP4-WiSUN-GW-N/G

Quick installation manual

Version: V1.02 Release date: 13/Jan/2025 SolarPilot Energy GmbH Address: Arndtstrasse 27b, 22085 Hamburg, Germany **1.Must Read Before Installation**

⚠ CAUTION

When carrying out various operations of this product, the relevant equipment precautions and special safety instructions provided by SolarPilot Energy must be strictly observed.

It is strictly forbidden to open the case, disassemble and repair the product without authorization to ensure the safety of personnel. In case of such necessary services, find a trained or qualified professional technician to do it.

The operators should comply with local regulations.

Installation or maintenance operations must follow the sequence of steps of the task, and do not change the structure and installation order of the equipment without the manufacturer's permission.

The installation, electrical connection, maintenance, troubleshooting, and replacement operations of the optimizer must be carried out by a professional electrical technician.

▲ DANGER

Installation, electrical connection, maintenance, troubleshooting, and replacement operations of the gateway must be carried out by a professional electrical technician.

It is forbidden to install the gateway in a location where the water can be submerged for a long time.

Malpractice or improper work during installation or operation might cause fire. DO NOT store flammable and/or explosive materials surrounding the areas where the gateway are installed.

2.Product Introduction

SP4-WiSUN-GW series products are SolarPilot data acquisition products, which use Wi-SUN wireless solutions to collect information and data from field optimizers and send data to SolarPilot cloud platform via Ethernet or 4G communication.

Through the SP4-WiSUN-GW series gateway, users can obtain PV module-level data and alarm information, and realize remote and local shutdown at the same time, realizing remote operation and maintenance of PV systems on the SolarPilot data platform . SP4-WiSUN-GW works with SP4 series optimizers or SP5 series RSD.



3.Scope of Supply



4. Topology of The Gateway System



5.Installation Steps

① Connect cables

Connect cables through the terminal block according to the screen printing on the shell.

(1)Connect to DC12V power supply;

(2)Connect to router;

(2)Connect to Inverter RS485 (If not needed, you can leave it unconnected);

(3)Connect to quick break button (If not needed, you can leave it unconnected);

② Install gateway



The antenna should be placed outside the combiner box, not enclosed in a metal shell, and away from other wireless devices.

③ Installation Instructions



6.APP Operation Guide

1 Download the app

Method 1:

Search "SolarPilot Energy" in the App Store, Google Play or other application market on smart phone;

Method 2:

Scan the QR code to download the APP in right hand.





SolarPilot Energy APP icon

QR code for Android

QR code for IOS

② Registration and Login



③ Create a power plant



④ Configure the gateway



1) LED1 should be always on.

2) LED2 should be flashing or always on.

Indicator Lights	Indicator status	Device status			
LED1(Power)	Always off	Abnormal power supply			
	Always on	Normal power supply			
LED2(Network)	Always off	Abnormal network			
	Flashing	Normal network, gateway is not activated			
	Always on	Normal network, gateway is activated			
LED3(Data)	Always off	Data transfer service is disabled			
	Always on	Data transfer service is enabled			





Method1: Directly add gateway after completing the plant information.

Method2: Click [Me] -> [Plant Management] -> Plant->[Add Devices] to add gateway.

⑤ Add optimizer and generate Layout

Stick SN label on the physical layout template

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		Mark ■ for North		Installer		Installation da	ite Nu	Numbe	
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		2 label					D		
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6 Other configurations





7.Execute Recover Output(Very Important)

The optimizer works in RSD mode by default and needs to recover output, Otherwise the PV system will work abnormally.

